

## **Wait From Home: Terms of Service**

1. Appointments scheduled via Wait From Home will require consent to email communication for appointment confirmation each time an appointment is made. Patients will be opted in to receive SMS or email messages for healthcare communication, unless otherwise declined via signed consent at a UMC Health System or Texas Tech Physicians location. Healthcare communication includes but is not limited to appointment reminders and pre-registration and intake messaging.
2. You will have the opportunity to opt out of receiving SMS and email appointment reminders and pre-registration/intake communication. This is done by selecting "I do not wish to receive healthcare communications" on the Patient Communication Request and Consent to Healthcare Communication consent. This consent will be offered every six (6) months through this electronic process, or it can be requested at your next visit. If this is declined, you will no longer receive appointment reminders and pre-registration messages.
3. Standard text messaging rates may apply as provided in your wireless plan. If you have any questions about your text plan or data plan, contact your wireless provider.
4. If you have any questions regarding privacy, please read our privacy policy:  
[https://www.waitfromhome.com/pdf/UMC\\_Notice\\_of\\_Privacy.pdf](https://www.waitfromhome.com/pdf/UMC_Notice_of_Privacy.pdf)

